

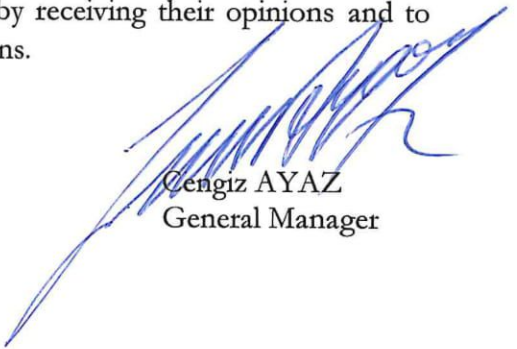
INTEGRATED COMPANY POLICY

As YDA Havalimanı Yatırım ve İşletme A.Ş., we hereby undertake to offer services at international standards where the continuous quality concept is available for our employees, passengers and other interested parties, where the human resources potential compatible with the quality of the system as well as safety and security principles are prioritized, where continuous and accurate information in a profitable and systematic order is provided by means of ensuring that premises with all kinds of facilities for passenger comfort undergo maintenance processes to make sure that they are capable of continuously offering services, by producing and serving food in a hygienic environment by means of complying with the Turkish Food Codex and the related standards, by providing sales, food, beverage and commercial shopping facilities allowing passengers to make their own choices and by continuously training our employees on food safety and personnel hygiene as well as evaluating customer complaints and requests and keeping customer satisfaction at the highest level;

That the prevention of waste in the use of materials and energy, technology selection, establishment and operation of the terminal and the use of natural resources, which are the principles of ISO 14001 and ISO 14064 Environmental Management System as well as reduction of waste and residues in all our activities in order to protect the environment and prevent pollution and ensuring that this contributes to the national economy through recovery will be determined as the main principle of our company, which is one of the leading ones operating in the Airport Terminal Business sector, to ensure the continuous improvement of our Environmental Management System by setting new goals and targets every year and pursuant to this, to attach importance to training and activities encouraging the protection of the environment as well as human health and to prioritize the environmental factors;

To create working conditions to prevent work-related injuries and sicknesses that may be suffered by our employees, to eliminate the hazards, to reduce the OHS risks, to monitor the parameters regarding occupational health and safety as an indicator of our work and to set the OHS targets every year to achieve more advanced results compared to the previous year;

To continuously improve the integrated management systems that we have formed by ensuring the participation of employees and their representatives and by receiving their opinions and to comply with national and international legislation and regulations.


Cengiz AYAZ
General Manager